

RULES AND REGULATIONS ON RENDERING SERVICES BY ELECTRONIC MEANS



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ON RENDERING SERVICES BY ELECTRONIC MEANS

on the Website (www.golebiewski.pl) of the Gołębiewski Hotel

INTRODUCTION

GOŁĘBIEWSKI HOLDING Sp. z o. o. with its registered office in Ciemne (05-250 Ciemne, Radzymin; ul. Wołomińska 125) establishes the Rules and Regulations in order to implement the provisions of the Act of 18 July 2002 on the provision of services by electronic means (consolidated text Journal of Laws of 2016, item 1030) and undertakes to comply with them.

§1 General provisions

1. The terms used in these Rules and Regulations mean:
 - a. Booking Form - an online form posted on the Website used to book hotel services online,
 - b. Gołębiewski Hotel – a hotel run by the Service Provider with the branches at the following locations:
 - Gołębiewski Hotel in Mikołajki, ul. Mrągowska 34, 11-730 Mikołajki, mikolajki@golebiewski.pl, tel. 87 42 90 700
 - Gołębiewski Hotel in Białystok, ul. Pałacowa 7, 15-064 Białystok, bialystok@golebiewski.pl, tel. 85 67 82 500
 - Hotel Gołębiewski in Wisła, al. Ks. Bp. Bursche 3, 43-460 Wisła, wisla@golebiewski.pl, tel. 33 85 54 700
 - Gołębiewski Hotel in Karpacz, ul. Karkonoska 14, 58-540 Karpacz, karpacz@golebiewski.pl, tel. 75 76 70 740
 - c. Service Recipient – a natural person performing a legal act, that is not directly related to its business profile or professional activity, with the Service Provider;
 - d. Rules and Regulations – these Rules and Regulations on rendering services by electronic means on the Website (www.golebiewski.pl) of the Gołębiewski Hotel;
 - e. On-line booking – an act of booking hotel services via the ICT System in real time;
 - f. Website – the website of the Service Provider available at: www.golebiewski.pl;
 - g. ICT system – a set of cooperating IT devices and software ensuring processing and storage, and sending and receiving data via telecommunications networks using a terminal device appropriate for a given type of telecommunications network, within the meaning of the Act of 16 July 2004 - Telecommunications Law (consolidated text: Journal of Laws of 2014, item 243, as amended);
 - h. Means of electronic communication – technical solutions, including interworking ICT devices and software tools enabling individual communication at a distance using data transmission between ICT systems, in particular electronic mail;

- i. Services provided by electronic means – the performance of a service provided without the simultaneous presence of the parties (remotely) by transmitting data at the individual request of the Service Recipient using electronic processing devices, including digital compression and data storage, entirely send, received or transmitted via a telecommunications network within the meaning of the Act of 16 July 2004 - Telecommunications Law (consolidated text: Journal of Laws of 2014, item 243, as amended);
 - j. Service Provider – Gołębiewski Holding Spółka z ograniczoną odpowiedzialnością with its registered office in Ciemne (05-250 Ciemne, ul. Wołomińska 125, NIP: 1251739335, REGON: 523380176), entered into the Register of Entrepreneurs of the National Court Register maintained by the District Court for the capital city of Warsaw in Warsaw, 14th Commercial Division of the National Court Register under the KRS number: 00009996308,
 - k. Service Recipient – any entity using the services of the Service Provider who is a party to the service provision agreement, being a natural person, legal person or organizational unit without legal personality, who undertakes to comply with these regulations. Any entity that orders the provision of specific services by electronic means under the terms and conditions specified in the Regulations may also be considered a Service Recipient;
 - l. Act - the Act on the Provision of Services by Electronic Means of 18 July 2002 (consolidated text: Journal of Laws of 2016, item 1030);
 - m. Consumer Rights Act - the Act of 30 May 2014 on consumer rights (consolidated text: Journal of Laws of 2014, item 827, as amended);
 - n. Personal Data Protection Act - the Act of 29 August 1997 on the Protection of Personal Data (consolidated text: Journal of Laws of 2016, item 922).
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- 2. The Website Operator is Gołębiewski Holding Spółka z ograniczoną odpowiedzialnością with its registered office in Ciemne (05-250 Ciemne, ul. Wołomińska 125, NIP: 1251739335, REGON: 523380176), entered into the Register of Entrepreneurs of the National Court Register maintained by the District Court for the capital city of Warsaw in Warsaw, 14th Commercial Division of the National Court Register under the KRS number: 00009996308;
 - 3. Before using the services provided by the Service Provider, the Service Recipient undertakes to read these Rules and Regulations and accepts the Rules and Regulations without having to draw up a separate agreement.

§2 General Rules and Regulations for the Provision of Services by Electronic Means

- 1. The Service Provider provides services to the Service Recipient to the extent and under the terms and conditions specified in these Rules and Regulations.
- 2. The Service Recipient undertakes to comply with the Rules and Regulations.
- 3. The Service Recipient is obligated to comply with the prohibition against abusing electronic means of communication and to refrain from delivering content through or to the Service Provider's ICT System that disrupts or overloads the ICT System,



violates the rights of third parties, generally accepted social norms, or is inconsistent with generally applicable laws.

4. The Service Provider reserves the right to conduct maintenance work on the ICT system which may impede or prevent Service Recipients from using the services. The Service Provider will inform Service Recipients of any difficulties related to the use of the services at least 24 hours prior to the maintenance work by posting an appropriate notice on the Website (www.golebiewski.pl).
5. In special cases, when the security or stability of the ICT System is threatened, the Service Provider has the right to temporarily suspend or restrict the provision of services to Service Recipients without prior notice and to carry out work aimed at restoring the security and stability of the ICT System. The Service Provider will inform Service Recipients about any difficulties related to the use of the Services by posting an appropriate notice on the Website.
6. The Service Provider stipulates that the use of Services provided by electronic means may involve risks. Potential risks associated with the use of the Services along with the technical measures available to the Service Recipients to minimize them are described in the "Information on Specific Risks Associated with the Use of Services Provided Electronically by GOŁĘBIEWSKI HOTEL," which constitutes Appendix 1 to the Rules and Regulations.
7. In order to use the Website and the Services provided by electronic means by the Service Provider, the devices belonging to the User must meet the following minimum technical requirements:
 - a) computer or mobile device with a minimum screen resolution of 1024 x 768 allowing for the access to the Internet,
 - b) up-to-date, active and properly configured e-mail account,
 - c) Mozilla Firefox web browser version 50.0 or later with Java Script cookies accepting enabled, or; Internet Explorer web browser version 11 or later with cookies accepting Java Script enabled; or Google Chrome version 54 or later with cookies accepting Java Script enabled;
8. When using the Website, cookies are installed in the Service Recipient's ICT system. The condition for the use of the Website is to provide consent for the installation of cookies in accordance with the terms and conditions set out in the Privacy Policy.

§3 Types and scope of services provided by electronic means

1. The Service Provider's services delivered by electronic means include:
 - a. on-line booking of the Gołębiewski Hotel services,
 - b. information and promotional services regarding own products and services.
2. Online booking
 - 1.1.1. Booking process:
 - a) The Hotel's services are booked online by following the steps recommended by the automated booking system, which include completing the Booking

Form, where the Service Recipient is asked to select the date of stay, the number of guests (broken down into adults and children) and the offering price. The Service Recipient is then asked to accept the calculated price offer, provide his/her ID details specified in point b) below, and submit the required payment.

- b) The Service Recipient is required to provide accurate data and information in the Booking Form, based on which the process of booking and cost calculation will be performed. The Service Recipient is required to provide the following contact details in the Booking Form: first name, surname, email address, mobile phone number, address, city, and postal code. He/she must also indicate whether they consent to receiving marketing information via a specific communication channel and/or to participating in a loyalty program by checking the appropriate box in the Booking Form (optional consent). The process of the bookings is finalized by clicking the BOOK button in the Booking Form.
- c) Upon finishing the process of booking in accordance with point b) above, the Service Provider automatically sends a booking confirmation without further ado to the email address provided by the Service Recipient in the Booking Form to confirm the terms of the submitted offering price, the booking reference, the name and surname of the person who made the booking, the length of stay, the number of rooms, the name of the offer, the total cost of the accommodation and the payment terms.
- d) The Service Recipient takes sole responsibility for providing incorrect data in the Booking Form.
- e) The price displayed in the system is the total price for a room that takes into account the number of nights and the number of guests making use of the hotel services, and includes VAT. The price may also include other services, specified in the offer. If the offer includes breakfast or other additional services, this information is provided by the system during the booking process. Any payment for services not included (e.g. extra nights, parking fees) must be made by the Service Recipient on the Hotel premises.
- f) The booking is attributable to the Service Recipient who is making the payment.
- g) The final step in the booking process is redirection to a payment platform enabling payment by credit card or bank transfer.
- h) The booking is considered confirmed after a deposit of at least 30% is paid to the Hotel Gołębiewski's bank account by the deadline specified in the booking confirmation, referred to in point c) above.
- i) The booking must be confirmed by payment of the deposit; failure to pay shall result in the cancelation of booking.



- j) In order to cancel or change booking, one must contact the Hotel Gołębiewski reception desk by phone or email.
- k) Changing the date of a booking is free of charge if it has been notified as specified in point 1) above, i.e. at least 3 days before the scheduled arrival at Hotel Gołębiewski, 14 days before the scheduled arrival during Easter, Christmas and New Year's Eve, and 7 days before the scheduled arrival in the case of long weekends, summer vacations and holidays.
- l) The cancellation of booking is free of charge if it has been notified as specified in point 1) above, i.e. at least 3 days before the scheduled arrival at Hotel Gołębiewski, 14 days before the scheduled arrival during Easter, Christmas and New Year's Eve, and 7 days before the scheduled arrival in the case of long weekends, summer vacations and holidays.
- m) Any booking cancelled after the deadline indicated in point 1) above or in the case that the Service Recipient fails to show up at Hotel Gołębiewski on the scheduled arrival date, the deposit, as defined in Article 394 of the Civil Code, shall be retained by the Service Provider.
- n) Shortening the stay at Hotel Gołębiewski is handled as a cancellation after the deadline specified in point l) above and the payment for the entire booked period at Hotel Gołębiewski must be made.
- o) The currency of the payments made at Hotel Gołębiewski is the Polish zloty (PLN).

1.1.2. Payments and invoicing

Payments are made during the online booking process or later to the bank account indicated in the booking confirmation sent to the e-mail address of the person who made the booking.

- a) Booking is considered guaranteed only after a deposit has been paid.
- b) Credit card authorization and payment settlement are handled by a third-party entity via a direct connection to the payment card processor's server.
- c) The Service Provider is obligated to issue a VAT invoice in accordance with applicable Polish tax law.

1.1.3. Execution of the agreement

The Service Recipient who claims faulty performance of the agreement during the provision of the service (i.e. inconsistent with the Rules and Regulations of the booking and the description of the service/product presented on the Website) should immediately notify the Service Provider thereof.

3. Information and promotional services regarding the Service Provider's own products and services.

- a) Information and promotional services provided through the Website include receiving marketing information (newsletter).



- b) Marketing information (newsletter) is received by persons who subscribe it using the form available on the Service Provider's website during filling the Booking Form and give consent to receive marketing information through a given communication channel.

§4 Provisions on concluding and terminating agreements

1. In the case of booking hotel services of the Service Provider, the agreement is concluded at the moment of receipt of the booking confirmation with a booking reference by the Service Recipient.
2. In accordance with Article 38(12) of the Consumer Rights Act, the Service Recipient is not entitled to withdraw from the hotel service booking agreement.
3. By concluding an agreement with the Service Provider, the Service Recipient confirms that he/she has read and accepts the Rules and Regulations of the Gołębiewski Hotel's, which is Appendix No. 2 to the Rules and Regulations for the Provision of Services by Electronic Means. The Rules and Regulations are available at the reception desk of each Hotel.
4. In the event that the Service Recipient agrees to receive marketing information (newsletter), the Service Provider undertakes to send the information to the e-mail address or phone number provided by the Service Recipient.
5. In order to unsubscribe from receiving marketing information (newsletter) such a request must be to the e-mail address zgody@golebiewski.pl at any time.
6. The termination of subscription referred to in paragraph 4.4 above is tantamount to termination of the agreement for the provision of services by electronic means in the scope of the provision of information and promotional services.
7. The Service Recipient does not have the right to provide the Service Provider with illegal content.

§5 Personal data protection

1. Personal data collected through the Website are obtained during the process of filling in the Booking Form. The Booking Form contains fields that must be completed in order to make a booking. The data provided in the Booking Form is processed for the purpose of the Form's function.
2. The data are stored and processed by the Service Provider on the terms set out in the provisions of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 – GDPR and the Privacy Policy published on the Website.
3. The Service Recipient has the right to access the content of their data and to correct, change and delete them at any time.
4. Providing personal data by the Service Recipient is completely voluntary but necessary to make a booking of a hotel service.
5. By using the Website, the Service Recipient accepts the rules contained in the Privacy Policy published on the www.golebiewski.pl website.

§6 Complaint procedure

1. Complaints concerning both the technical aspects of the functioning of the services and other issues related to the services may be sent to the e-mail address of the specific Hotel or in writing to the address of the Service Provider.
2. The complaint should be submitted no later than 7 days from the day on which the cause of the complaint occurred.
3. Each complaint should contain a short description of the event being the basis for filing the complaint, the date and time of its occurrence and the designation of the Service Recipient.
4. The Service Provider shall make every effort to ensure that complaints are considered within 30 days from the date of their receipt by the Service Provider. The Service Recipient is immediately informed about the result of the complaint consideration via e-mail to the address provided in the complaint.

§7 Intellectual Property Rights

1. All rights to the content contained on the Website and being part of the Services provided by electronic means are vested in the Service Provider or third parties who have agreed to their dissemination by the Service Provider.
2. No part of the publication (with the content including text, graphics, logos, icons, images, photos, audio files, video, data files, presentations, programs and all other data) presented on the Website may be reproduced or distributed in any form and in any way without the prior permission of the Service Provider.

§8 Final provisions

1. In matters not regulated by the Rules and Regulations, the provisions of the Act of 23 April 1964 The Civil Code (consolidated text: Journal of Laws of 2016, item 380, as amended), the Act on the Provision of Services by Electronic Means (consolidated text: Journal of Laws of 2016, item 1030) and other provisions of generally applicable law shall apply.
2. The Service Provider reserves the right to make changes to the Rules and Regulations, provided that the version of the Rules and Regulations in force at the time of making the booking by the Service Recipient shall apply to bookings made before the change in the Rules and Regulations.
3. Any amendments to the Rules and Regulations may not infringe the rights acquired by the Service Recipients until the Rules and Regulations are amended.
4. Information on the change in the Rules and Regulations shall be published on the Website.
5. Notification of the amendment to the Rules and Regulations shall take place no later than 7 calendar days prior to the entry of the amendment to the Rules and Regulations into force.
6. Date of issuing the Rules and Regulations **2016.11.26**



Appendix No. 1 to the Rules and Regulations on rendering services by electronic means on the Website (www.golebiewski.pl) of the Gołębiewski Hotel

Information on special risks for the Website Users associated with the use of services provided by electronic means by the Gołębiewski Hotel.

Every Internet user, including those using electronically provided services, is exposed to the risk that their ICT system may be "infected" by various types of malware - such as viruses, worms, or Trojan horses - designed to perform malicious actions.

The operation of the global Internet network depends on the services of many entities and electronic communications are vulnerable to interference by third parties. The Service Provider has no control over the operation and availability of the Internet. To avoid the risks, it is essential for the Service Recipient to equip their computers or mobile devices used to connect to the Internet with antivirus software and to regularly update it by installing its latest versions immediately after it appears on the market.

The Service Provider takes steps to improve the security of communication with the Service and to improve the use of the Service. However, it is impossible to completely eliminate the risk of third-party interference. The Service Provider must also inform that specific threats related to the use of electronically provided services, including those described in the Rules and Regulations, are related to the hackers, who aim to break into both the Service Provider's system (e.g., by attacking its websites) and the Service Recipient's system.

Users making e-payments via the Internet should take special care to protect their personal data including bank account and credit card numbers from disclosure to third parties.



RULES AND REGULATIONS OF THE GOŁĘBIEWSKI HOTEL IN WISŁA

§1

1. The owner and administrator of the Hotel is Gołębiewski Holding Spółka z ograniczoną odpowiedzialnością with its registered office in Ciemne (05-250 Ciemne, ul. Wołomińska 125, NIP: 1251739335, REGON: 523380176), entered into the Register of Entrepreneurs of the National Court Register maintained by the District Court for the capital city of Warsaw in Warsaw, 14th Commercial Division of the National Court Register under the KRS number: 00009996308
2. The Hotel's Rules and Regulations set out the rules for renting rooms and using the Hotel infrastructure;
3. The Hotel provides accommodation, catering, entertainment and other services in accordance with its business profile;
4. Room descriptions, the price list for accommodation services and a description of the scope of individual services are available on the Hotel's official website at <https://www.golebiewski.pl/> and at the hotel reception desk.
5. The Rules and Regulations are an integral part of the agreement concluded by booking, paying a deposit or paying the total amount for the stay at the Hotel.
6. Through the above, the Guest confirms that they have read and accept the Rules and Regulations.
7. The Rules and Regulations are available for review at the Hotel reception desk.

§2

1. The unit of account for the provision of accommodation services is the room night. Check-in begins at 3:00 PM on the day of arrival and ends at 12:00 PM on the day of departure. Upon special request, the hotel may agree to the early check-in time or late check-out free of charge subject to room availability. Final confirmation is made by the receptionist at the Guest's request one day before arrival (for early check-in) or on the day of departure (late check-out).
2. Guests should notify the reception desk by 10:00 AM on the day of their planned check-out to request an extension of their stay. The reception desk shall confirm this or not, subject to room availability. Guests who do not comply with the above may be refused to have their stay extended.
3. The current prices for accommodation services are published on the Website: <https://www.golebiewski.pl/> and are available at the Hotel reception desk.
 - a. The prices presented in the price list include VAT and tourist tax;



- b. The price for a stay at the Hotel depends on the length of stay, the selected catering option, the standard and size of the room, the view from the window and the discounts granted;
 - c. The price presented in the price list may be reduced by discounts granted by the Hotel due to the Guest's possession of the GOLDEN GOŁĘBIEWSKI HOTEL CARD, under the Rules and Regulations specified in the Terms and Conditions for the Gołębiewski Hotel Chain Discount Card or recognized by the decision of the Hotel Management as part of complaints or preferential discounts;
4. The Guest may not transfer the room to third parties not booked in the Hotel even if the period of booked accommodation in the room has not expired;
 5. Persons not checked in in the hotel may stay in the hotel room as **Visitors** of persons registered in the Hotel between 11.00 a.m. and 10.00 p.m. after prior notification of the reception desk;
 6. The hotel provides quiet hours from 10:00 p.m. to 7:00 a.m. The Hotel may refuse to continue providing services to a person who violates this rule;
 7. The Guest is obliged to leave the room and the equipment provided in an undeteriorated condition;
 8. The Guest is financially liable for any failures and damages resulting from their inappropriate behaviour or the inappropriate behaviour of **the Visitors**, or any breach of safety by unjustifiably switching on the fire protection system; the material value is determined by the Hotel Management;
 9. Children under the age of 14 may stay in the Hotel under the constant supervision of legal guardians;
 10. For the settlement of payments for the accommodation in the Hotel for children up to 14 years of age, we adopt the year of a child's birth.
 11. Having regard to the fire safety, it is forbidden to use heaters, electric irons and other similar devices which are not part of the hotel room equipment in the rooms;
 12. Smoking cigarettes and any other substances is completely prohibited on the premises of the Hotel. Smoking tobacco and tobacco products is possible only in designated places.

§3

1. The range of services provided by the Hotel depends on its category and standard. For the complaints relating to the quality of services, please notify the reception desk immediately;
2. Upon request, the hotel provides the following services free of charge:
 - accessories for children and people with disabilities (baby bathtubs, travel cots, non-slip mats),
 - making the iron and ironing board available in a special designated area,
 - storing money and valuables in the deposit boxes at the reception desk during the Guest's stay in the Hotel,



- luggage room for Guests checked in at the Hotel;
- 3. At the request of the Guest, any items left behind in the rooms shall be sent at the expense of the recipient to the indicated address. The cost of returning the item shall be only estimated and the final cost determined by the company providing the service. In the absence of instructions, the Hotel shall store the items for a period of 3 months. After this time, the items left behind shall be donated to charity or disposed of;
- 4. The Hotel is insured to the extent specified by the relevant provisions of the Civil Code. The Guest is obliged to notify the hotel reception desk about the occurrence of damage immediately after it has been discovered. The Hotel's liability for loss of or damage to valuables is limited if these items are not properly secured in a safe provided in the room or deposited at the reception. The Hotel's liability is limited in the cases that the Guest has improperly secured the room; the locking of the room should be checked after each leaving of the room;
- 5. The Hotel is liable for the loss or damage of items brought by persons in using its services to the extent specified by the provisions of the Civil Code;
- 6. Some designated areas of the Hotel are monitored;
- 7. The Hotel may refuse to accept a Guest who has grossly violated the Hotel's Rules and Regulations during a previous stay.

§4

1. Guests have the right to file a complaint in the event of noticing deficiencies in the quality of services provided by the Hotel;
2. All complaints are notified at the Hotel reception desk;
3. Complaints should be filed by the Guest immediately after noticing any deficiencies in the standard of services provided by the Hotel in writing (no later than 7 days from its occurrence);
4. Complaints shall be considered in accordance with the applicable law.

§5

1. The Hotel accepts pets in the room. Pets are subject to additional charges.
2. Failure to report the pet's presence in the hotel room is charged with an additional fee specified in the current hotel price list;
3. The Hotel may refuse to accept animals of the breeds listed in the Regulation of the Minister of Internal Affairs and Administration on the list of dog breeds considered aggressive, reptiles, amphibians, arthropods and rodents, as well as other animals considered dangerous by the Hotel Management;
 - a. The animal must have an up-to-date vaccination booklet;
 - b. Guests with pets staying in the Hotel are obliged to lead animals on a leash or in a carrier when using the public areas of the Hotel and the adjacent area, and in the case of dogs, muzzles must be worn.



4. Entry of pets to the Hotel's catering areas, restaurants, cafes, conference rooms, SPA, Tropikana Water Park, Night Club and children's rooms is strictly prohibited, with the exception of guide dogs;
5. When leaving the animal alone in the room, you should put a "Pet in the room" tag on the door; this will ensure the undisturbed peace of mind of the animal and the safety of the staff.
6. Due to the safety of the hotel and the pet, the room cleaning service is performed only when the animal is not in the room or in the presence of its owner;
7. Guests with pets staying in the Hotel are obliged to maintain cleanliness during walks inside the hotel and in the areas adjacent to the Hotel. In the event of soiling caused by the pet, the Hotel may charge the Guest an additional fee of PLN 200;
8. Guests with pets staying in the Hotel are responsible for supervising the animal and materially liable for any damage caused by it to both the property of the Hotel and the Hotel Guests. Damage caused by a pet to the property of the Hotel will be individually assessed by the Hotel, and the costs will be charged to the owner.
9. Guests staying in the Hotel with pets are responsible for their behaviour in the Hotel and the pet must not disturb the stay of other Guests, in particular during the silence hours;
10. Guests with pets staying in the Hotel are obliged to take care of the animal and not to disturb the comfort or safety of other Hotel Guests. Guests who fail to provide adequate care for their pets and violate the provisions of the Rules and Regulations may be forced to leave the Hotel.

§6

1. Bookings for the accommodation at the Hotel are made in accordance with the rules described in the Rules and Regulations for the provision of services by electronic means, which are available at the Hotel reception desk and on the website (<https://www.golebiewski.pl/>);
2. The rules for the TROPIKANA Water Park and other attractions of the Hotel, incl. parking, are governed by separate regulations constituting an integral part of the Rules and Regulations;
3. The Guest agrees to the storage and processing of their personal data necessary for the performance of the hotel service;
4. The Guest has the right to access the content of their data at any time and to correct, change and delete them;
5. Personal data are stored and processed by the Hotel on the terms set out in Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 – GDPR and in the Privacy Policy published on the website and at the Hotel reception desk;



6. Providing personal data by the Guest is completely voluntary; however, it is indispensable in purchasing the Hotel's services or delivering marketing information (newsletter);
7. By using the services provided by the Hotel, the Guest accepts the rules contained in the Privacy Policy published on [the www.golebiewski.pl](http://www.golebiewski.pl)

§7

1. In matters not regulated by these Rules and Regulations, the provisions of the Act of 23 April 1964 Civil Code (consolidated text Journal of Laws of 2016, item 380, as amended) shall apply.;
2. Notification of the amendment to the Rules and Regulations shall take place no later than 7 calendar days prior to the entry into force of the amendment to the Rules and Regulations.

3. Date of publication of the Rules and Regulations: 18.04.2024; [MN1]

Thank you for following the rules set out in the Rules and Regulations, aimed at the comfort of stay and the safety of our guests

